

Business

Local Industry NEWS & NOTES

Rizzoli's scores 100% on AAA survey

Rizzoli's Automotive recently received the highest possible score on the American Automobile Association's annual customer satisfaction evaluation.

Rizzoli's has consistently scored in the top 10 percent every year since 1982, and the recent surveys show a 100 percent customer satisfaction rate, a company spokesman said.

AAA continually screens and monitors its Approved Auto Repair facilities to assure all criteria are met, the spokesman said.

On an annual basis, the association evaluates and scores the customer satisfaction index and customer loyalty for all AAA Approved Auto Repair facilities.

In the most recent survey, 300 responses were received evaluating customer service, professionalism in solving problems, accuracy of estimates, service completion on a promised date and customer loyalty.

Rizzoli's Automotive is located at 1149 W. Tama Lane, off Skyway Drive, in Santa Maria and 2584 Victoria Lane in San Luis Obispo. For more information, call 541-1082 or visit www.rizzolisautomotive.com.